

Catastrophic Coverage at ACI

Tragedy strikes at the most unexpected times and leaves anyone experiencing a catastrophe disoriented, asking the questions, "How do I recover from this?" and "What are my next steps?" ACI understands sudden tragic loss and we place ourselves in the shoes of the member, coming along side and assisting them by providing personal service for the member in their critical time of need. ACI's personal service includes providing empathy, clear instructions on what is needed for filing and handling of the member's claim, and the steps ACI is taking for their claim until it reaches resolution.

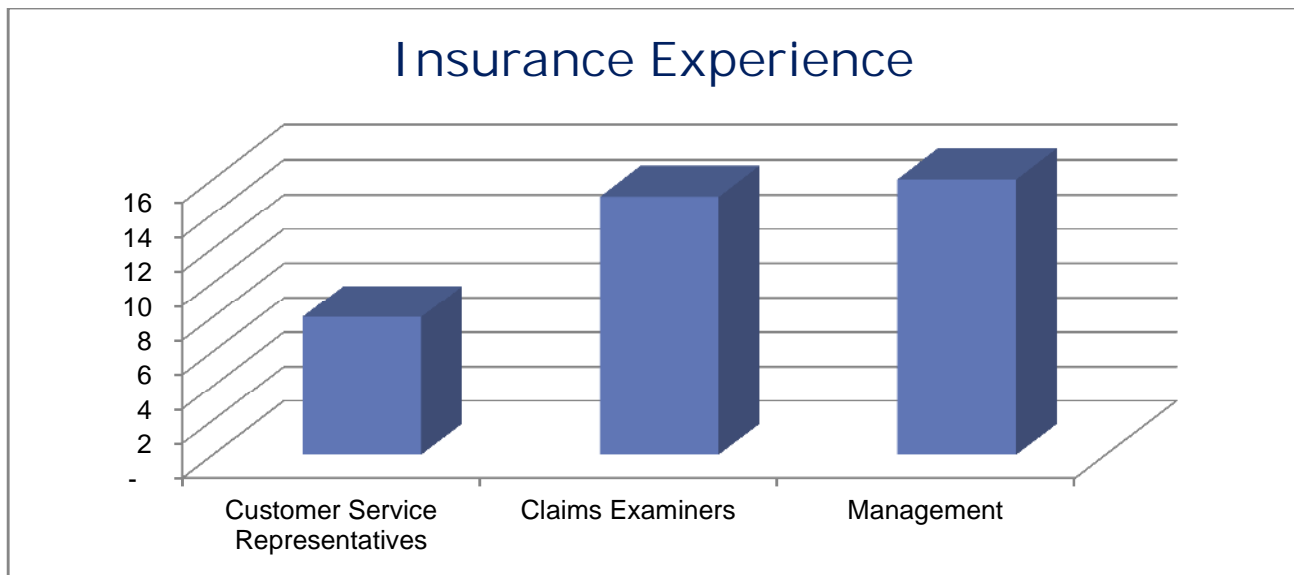
At ACI we understand the issuance of an insurance check should not be the sole representation of the Insurance Carrier.

Instead, with Catastrophic Coverage, the service, care, compassion, and how the overall claims experience is delivered builds the reputation of the Carrier as a trusted Insurer in the eyes of the client.



ACI Communicates Care

One of the most powerful ways ACI communicates care is in providing the most painless claim process possible. ACI has experienced staff prepared to handle AD&D, Critical Illness, and CAT Coverage claims upon receipt of a phone call, email or claim form. ACI conducts thorough investigations of submitted claims, utilizing support from contracted reputable, national vendors who provide professional, expert insight on each claim as needed. Throughout the claim experience, ACI's experienced staff continually communicates care, engaging with the members to ensure member satisfaction until the claim reaches resolution.



With ACI handling your Catastrophic Insurance Coverage, your members will be shown care, compassion and reliable service for each claim incurred, building upon your reputation as a trustworthy, reliable Insurer.